agile software I London

## Recruitment Agencies Business Model

## Key Partners

Technical partners: Candidate management platforms Bullhorn/Zoho Recruit

Independent consultancies
Training providers
Marketing agencies
Advertising platforms (e.g. Indeed Linkedln)

Legal consultancies / lawyers / sector-specific consultants

Business consultants
Business and Finance Support

## Headhunters

Local and national authority bodies

## Key Activities

Attract suitable candidates
Match job requirements with a pool of candidates

Progress the recruitment process quickly and effectively

Keep candidates and employers informed

Paperwork management
Executive Services

## Key Resources

Back-end Human resources: admins, agents, specialist headhunters

First-line interview management personnel, scheduling
Sales \& Marketing reps
Technology platforms
Industry Intelligence / Media
Low levels of cash flow

## Value Propositions

Build strong long standing relationships with big employers

Provide trusted expert advice
Ensure quick and accurate turnaround

Supply candidates that fully hit the mark

Easy to engage with
Transparency and openness
Provide value at different price points

Secure top candidates who are not actively applying

Sector-specific expertise

## Customer Relationships

Long-term relationships aligned to business growth

Interactive and clear communication

## Customer Segments

HR Departments
Small business owners
Mid-sized company directors
Larger recruitment agencies outsourcing some of their work

## Cost Structure

Fixed costs: Salaries, utilities, financial control, general bills
Variable costs: Marketing/Advertising, Platform subscriptions, Sales commissions The business is value-driven.

## Revenue Streams

Subscription model / Retainer
Pay-as-you-go
Result-driven fees (\% commission based on employee longevity)
In-house Services (i.e. staffing a recruiter to the HR team)
Fractional Recruiter
Added-value services / High-end recruitment

