

Manufacturing Companies Business Model

Key Partners

Raw Materials Suppliers

Subcontractors

Machinery Suppliers

Trade / OA

Customers as Key Partners

Government Bodies

Consultants

Certification Bodies

Tiered Manufacturing Partners

Leasing agencies

HR agencies

Technology partners

Industrial Estate partners

Logistics

Intellectual Property and Patents consultants

Key Activities

Production at scale

Customisation of products

Designing and prototyping of products / CAD Prototyping

Delivering at or above quality thresholds

Quotations

Soak testing

Stock control

Key Resources

Production lines / machinery

Workforce

Physical Space

Scheduling tools

Warehouse tools

Logistics tools

HR

Finance tools

Value Propositions

Manufacturing to exact requirements

Being a reliable piece in a larger production model

Delivering at timescales and to quantity

Understanding industry standards

Understanding material behaviours

Knowing the market and being able to flex to new or changing demands within the sector

Being a strong employer; i.e. working within the boundaries of Union stipulations.

Understanding new technology

Delivering enhancements, efficiencies, and optimisations to current processes (incl. rapid prototyping)

Customer Relationships

Long-term relationships with manufacturers further up the supply chain.

Some transactional relationships, maybe alongside a broad spread of long-term company interactions.

Sub-contractor relationships. Rating of suppliers on performance delivery and quality.

Channels

Digital platforms e.g. website

Through order gateways, marketplaces

In person at events (trade shows), though this is smaller than it used to be.

Semi-automated services, phone ordering or email.

Marketing, circulating brochures, account management.

Large retail operations

Customer Segments

Construction

Retailers

Tier 1 manufacturers

Government bodies

Installers

Direct to consumer

Specialist manufacturers

Distributors

B2B Procurement departments

Cost Structure

Fixed costs: Everything at the manufacturing premises is a fixed cost (machinery, labour, estate, admin)

Variable costs: Market cost of materials, Logistics, Marketing

Macroeconomic unpredictable costs

Revenue Streams

Long-term contracts

Drop-shipping

Spreading the risk with a diverse client base

Partnership Engagements

Ad-hoc manufacturing capability rentals